

## **Enhancing Supervisory Skills Safety, Leadership, Performance**

### **1. Supervision:**

- a. What is leadership?
- b. How do I present myself as a leader?
- c. Buy in and conflict resolution
  - i. conflict in the team
  - ii. conflict with management

### **2. Safety and Health:**

- a. What are your goals?
  - i. How do you set them?
  - ii. What's realistic?
  - iii. Coping with changing (rising) expectations?
- b. Methods for Achieving them:
  - i. Top down?
  - ii. Bottom up?
  - iii. Consensus driven?
    - 1. achieving consensus
    - 2. transparency
    - 3. inclusion

### **3. Compliance:**

- a. Knowledge is power
  - i. understanding MSHA
  - ii. the regulations are what they are
  - iii. strategies to avoid citations
  - iv. dealing with citations

### **4. Wrap up**

Questions